



VOLKSKUNDEMUSEUM GRAZ

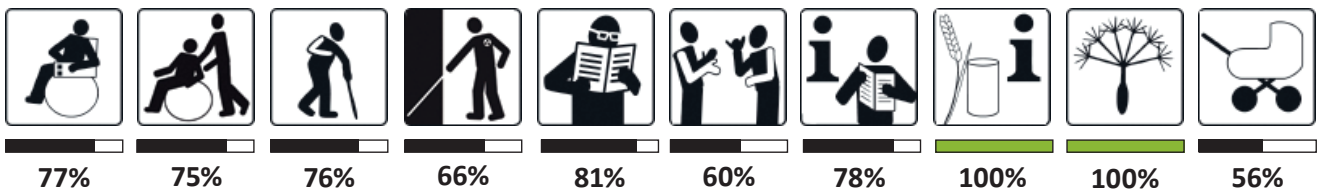
Paulustorgasse 11-13a

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www.museum-joanneum.at/volkskunde



General information

- Reduced admission for people with disabilities
- People with disabilities can take part in the usual guided tours
- There are special tours for blind people (from 8 people)
- There are special guided tours for children and guided tours in English
- A wheelchair can be borrowed free of charge on site.
- **The exhibition texts are not written in easy-to-understand language.**
- They are also **not designed according to the two-senses principle** (visual-tactile, visual-auditory)
- **No audio guide with audio description** for blind and visually impaired people
- Orientation system easy to understand, consistent signage
- Barrier-free areas are marked with symbols
- Staff learn how to assist people with disabilities
- Evacuation plan for people with disabilities available
- Assistance dogs are welcome
- No separate changing table, but table as a changing facility in the barrier-free WC

ACCESSIBILITY

Accessibility by public transport

Please use the route planner of Verbundlinie Steiermark:

<https://verkehrsankunft.verbundlinie.at/>

Parking

- 2 designated disabled parking spaces directly at the barrier-free entrance to the museum (you can park there for the entire duration of your visit).
- Short-stay parking zone along Paulustorgasse
- Pfauengarten underground parking garage on Karmeliterplatz

INFORMATION FOR WHEELCHAIR USERS AND PEOPLE WITH MOBILITY IMPAIRMENTS

PATHS OUTSIDE

The path from Paulustorgasse to the museum is **steadily uphill, in places up to 14%** (standard max. 10%). First the path runs along the sidewalk, then over **cobblestones** to the museum.

- Path at least 120 cm wide, but less than 150 cm (ÖNorm); 150 cm turning space available at the beginning and end of the path
- Path free of obstacles; cross slope max. 2%
- Seating available at intervals of 50 m, seat height 46-50 cm, stable armrests and backrests
- **Path not covered; not illuminated throughout**
- This route can be avoided by using one of the two disabled parking spaces directly in front of the barrier-free entrance!



Path from Paulustorgasse

ENTRANCE

The **main entrance is not the barrier-free entrance**. This is located at the back of the entrance portal and is easy to find.

Main entrance

Stairs

- Steps straight, at least 120 cm wide, at least 30 cm deep
- **17 cm high** (standard max. 16 cm), all steps the same height
- No protruding slab steps, no steps made of glass or steel grating
- Handrail on both sides, safe to grasp, **at a height of 100 cm** (standard 85-90 cm), continue horizontally for at least 30 cm at both ends of the steps



Main entrance

Barrier-free entrance

Parking spaces

- 2 disabled parking spaces directly at the entrance, marked with a sign; **not covered**
- Width min. 350 cm, joint entry and exit area of the two parking spaces min. 120 cm
- on a level surface; step-free and low-vibration path to the entrance

Entrance

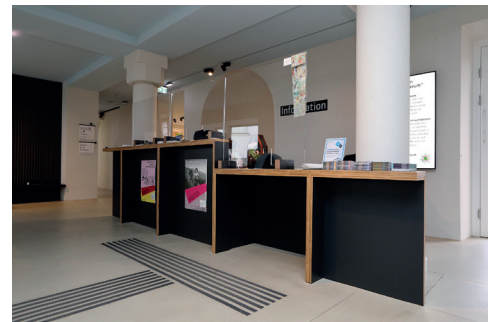
- Entrance without thresholds, has a short section with a **gradient of 8.7%**
- Entrance free of obstacles, covered
- Clear width of the entrance door **only 85 cm**, but it is double-leafed
- Automated hinged door made of glass (operate door opening button), without threshold
- Door handles at standard height (vertical handle bar), no additional horizontal bar
- Door opening button also at standard height; door opens early and closes with a time delay
- Access area of at least 200 x 150 cm on the opening side of the door, at least 150 x 120 cm on the closing side
- There is a side approach area of at least 50 cm on both sides of the door next to the door handle
- Dirt-trapping mat easy to drive over



Barrier-free entrance

Checkout area

- Accessible without thresholds; movement area of at least 150 x 150 cm in front of the counter
- Lowered space with max. 85 cm height, wheelchair accessible
- credit card machine can be used at a height of 80 - 110 cm
- Sufficient space in the checkout area; seating available (with sturdy armrests and backrests, seat height 46 - 50 cm)
- Checkroom accessible without thresholds
- clothes rail **at a height of 160 cm** (standard 120 cm), clothes hooks **at a height of 133 cm** (standard 80 - 120); no staff
- At least 2 lockers can also be used by wheelchair users
- Locking device at standard height; doors can be opened 180 degrees
- Movement area in front of lockers at least 150 cm in diameter



Checkout area

Lift (to the upper floor)

- Accessible without thresholds
- Lift door width min. 90 cm, light barriers at max. 100 cm height
- Movement area of at least 150 x 150 cm for entry and exit
- No descending stairs opposite the landing door
- Car size min. 110 x 140 cm
- Handrail available, mirror opposite elevator door
- Command buttons, emergency call and displays at standard height

Stairs (to the general WC in the basement)

- Straight steps, 120 cm wide, 29 cm deep, **17.5 cm high** (standard max. 16 cm)
- No protruding slab steps; landing after 16 steps
- Handrails on both sides, safe to grasp, **at a height of 1 m** (standard 85 - 90 cm)
- continuous, also over the intermediate step
- continue horizontally for at least 30 cm at both ends of the steps
- Contrasting color design on the front edge of the entry and exit steps

INTERIOR AREA

Ramp to the Trachtensaal on the upper floor

- Straight, at least 120 cm wide, 8 m long, no intermediate landing
- **Longitudinal gradient 8.4%** (standard max. 6%), transverse gradient max. 2%
- At the beginning and end of the ramp at least 150 x 150 cm maneuvering space
- Handrail on both sides, at standard height (85-90 cm), safe to grasp
- **handrail not continuous**, as there are 2 sliding doors in between
- **Handrails are not extended horizontally by at least 30 cm at both ends**
- freely projecting ends of the handrails are extended downwards or sideways to prevent them from getting caught
- Ramp marked at both ends in contrasting colors
- Non-slip and non-slip surface; **no wheel deflector present**



Ramp to „Trachtensaal“

Paths inside

- Paths at least 120 cm wide, passage widths at least 90 cm
- At the end of the paths and when changing direction, movement area at least 150 cm in diameter
- Paths are free of obstacles
- **Not all paths are threshold-free:** The door to St. Anthony’s Church has a **threshold of 3 cm**, in the church itself there is a stair lift to avoid four steps.



Stair lift to St. Anthony’s Church

- The historic „smoke kitchen“ on the ground floor is **unfortunately only accessible via a high threshold (between 8-20 cm high)**, the parlor above the smoke kitchen is **only accessible via five steps**.
- Non-slip floor coverings, carpet on the upper floor is easy to roll on
- Seating available, with sturdy backrests, **without armrests**; seat height 46-50 cm



Display cabinets/showcases

- space in front with 150 cm diameter
- Showcases easily visible, but **texts partially lying flat**
- Object texts **up to 180 cm high** (standard 120 - 140 cm)



Historic „smoke kitchen“

BARRIER-FREE WC

On the ground floor next to the cash desk, accessible without steps; arranged separately (unisex)

WC door

- hinged door with 88 cm clearance, without thresholds
- Easy to open, opens outwards and can be unlocked from the outside in an emergency
- Access area of at least 200 x 150 cm on the opening side of the door and at least 150 x 120 cm on the closing side
- On both sides of the door, there is **no side access area of at least 50 cm next to the door handle**
- Door handles at standard height (no turn, shell or knob handle); no door closer

WC

- Movement space of 150 x 150 cm is generally available in the WC room, but is restricted by a table
- Can only be accessed from the left due to the table (at least 80 cm space); can be accessed from both sides without a table
- **Short toilet bowl** (distance from the front edge of the toilet to the rear wall 53 cm, standard = min. 65 cm)
- WC height 45 cm (standard 46 - 48 cm); **no back support available**



Barrier-free WC

- Only one folding support handle, on the approach side, **at a height of 71 cm** (standard 75 - 85 cm)
- Easy to operate, securely fastened
- protrudes at least 15 cm above the front edge of the WC
- **No additional vertical grab rail**
- Paper roll can be reached from the toilet while seated (but it is not on the folding support handle)
- Flush at standard height, but not accessible from the WC when seated
- Emergency bell accessible from a seated position from the WC; an acoustic warning signal sounds in front of the WC, which is heard by the reception staff
- Emergency bell **57 cm above the floor** (standard max. 35 cm), i.e. it cannot be reached from the floor

Washbasin

- Movement area in front of the washbasin at least 150 x 150 cm
- Height of top edge of washbasin 80 - 85 cm, free height under washbasin at least 70 cm
- Depth of washbasin complies with standard, wheelchair accessible to a width of at least 100 cm
- Flat plaster siphon, made of plastic
- Single-lever tap, distance to the front edge of the washbasin standard
- Mirror at standard height and therefore usable by wheelchair users



Barrier-free WC

Other

- Operating level of equipment (e.g. soap and towel dispenser, hand dryer) is at a height of 80 - 110 cm
- Waste bin can be operated with one hand

EVENT ROOM

- Accessible without thresholds
- Barrier-free WC nearby
- Clear door width 97 cm
- Tables wheelchair accessible, all furniture mobile
- desk height max. 85 cm
- Seating options with sturdy armrests and backrests, seat height 46-50 cm

INFORMATION FOR BLIND AND VISUALLY IMPAIRED PEOPLE

EXTERIOR PATHS

- **Path with steep incline (up to 14%)**, cross gradient max. 2%
- Path free of obstacles, **not covered**
- **Path not illuminated throughout**
- **No tactile floor guidance system**
- Walkway boundaries easily perceptible with a white cane

ENTRANCE

The main entrance **is not the barrier-free entrance**. This is located at the back of the entrance portal and is easy to find.

Main entrance

Stairs

- Steps straight, at least 120 cm wide, at least 30 cm deep
- **17 cm high** (standard max. 16 cm), all steps the same height
- No protruding slab steps, no steps made of glass or steel grating
- Handrails on both sides, safe to grip, **at a height of 100 cm** (standard 85-90 cm), continue horizontally for at least 30 cm at both ends of the steps
- **Handrails do not stand out from the background in high contrast**
- The front edge of the entrance and exit steps is designed in a contrasting color

Barrier-free entrance

- 2 disabled parking spaces directly at the entrance, marked with a sign; **not covered**
- Entrance free of obstacles, covered; **no tactile floor guidelines**
- Hinged door made of glass, marked with sufficient contrast; **door opening side not marked**
- Automated (press door opening button), button at standard height; door opens prematurely and closes with a time delay; **swivel area on the floor not marked**
- Door handles at standard height (vertical handle bar)

Cash desk

- Tactilely detectable (but only after the foot scraper)
- Counter stands out visually in contrast to its surroundings, easily recognizable
- Counter is glare-free and illuminated according to the area of use
- **Information not provided tactilely**; staff happy to help
- Lockers: **Labeling not tactile**

Interior

- Acoustic alarm system
- Floor coverings do **not contrast sufficiently with other components**
- Glass walls on the way not clearly recognizable
- Carpets do not present a tripping hazard
- Lighting of paths and rooms sufficient and appropriate to the area of use
- tactile orientation plan
- High-contrast and well-lit signage
- Room labels, floor markings **not tactile**

Exhibition

- Object texts are high-contrast, **but not large and not easy to read due to serifs**
- **Texts not tactile**

Elevator (to the upper floor)

- **No tactile floor markings**
- Push buttons with raised lettering and Braille (inside only)
- Push button for building exit **not highlighted**
- **No audible signal when the lift arrives; no audible announcement in the lift**
- Display in the elevator large and easy to read (inside and outside)
- Handrail available

Stairs (to the general WC in the basement)

- Straight steps, 120 cm wide, 29 cm deep, **17.5 cm high** (standard max. 16 cm)
- No protruding slab steps; landing after 16 steps
- Handrails on both sides, safe to grasp, **at a height of 1 m** (standard 85 - 90 cm)
- continuous, also over the intermediate landing
- continue horizontally for at least 30 cm at both ends of the steps
- The leading and trailing edges of the steps are designed in contrasting colors
- **No tactile attention field** in front of the open, descending staircase

Ramp (to the Trachtensaal on the upper floor)

- 8 m long, 8.4 % longitudinal gradient
- Handrail on both sides, at standard height (85-90 cm), safe to grasp
- **handrails not continuous**, as there are 2 sliding doors in between
- Handrails **are not extended horizontally by at least 30 cm at both ends**
- freely protruding ends of the handrails are extended downwards or sideways to prevent them from getting caught, but **are not secured against the white cane running under them**
- Ramp marked at both ends in contrasting colors
- Non-slip and non-slip surface, contrasting covering change

BARRIER-FREE WC

On the ground floor next to the cash desk; arranged separately (unisex)

- Hinged door, no door closer
- Door opens outwards and can be opened from the outside in an emergency
- Door handle stands out in contrast to adjacent components
- Emergency call bell available, visually contrasting design, accessible from the WC while seated; an acoustic warning signal sounds in front of the WC, which is heard by the reception staff

EVENT ROOM

- **No tactile floor guidelines**
- **No attention was paid to the acoustic design of the room**
- the room is glare-free and evenly lit

INFORMATION FOR HEARING IMPAIRED AND DEAF PEOPLE

- Inductive hearing system at checkout, **not marked with pictogram**
- Lift: pressing the buttons is visibly confirmed (inside and outside);
- **No visual alarm system**

Event room:

- **No attention was paid to room acoustic design**
- **No inductive hearing system available**
- The room is glare-free and evenly lit
- **No visual alarm display available**

INFORMATION FOR ALLERGY SUFFERERS

- Dust-prone carpet only on the upper floor, otherwise no curtains or carpets

As at November 2023, all information without guarantee

Source: http://www.bereit-fuer-barrierefreiheit.eu/de/Betriebe/?xt=CEDOSCheckResults&xtMethod=showDataset&cat_id=1576&tobj_id=3015